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**FRANKE**



**IT'S ALL  
ABOUT THE  
MOMENT**

The A line



# New trends are shaping the coffee

market...



## Coffee is never just coffee

As coffee trends around the world rapidly develop, the interest and knowledge about coffee does too.

This appreciation for sophisticated brews has led consumers to experiment more with their coffee choices and preferences, creating new demands for coffee varieties, flavors, and brewing techniques.

Ultimately, coffee should be served with ease, focusing on meeting the customers' demands.



## Wherever you go, consistent quality is key

Great coffee anytime and anywhere is key to a successful coffee business, regardless of how and where you serve it. The customers' expectations regarding consistent in-cup quality and personalized coffee beverage offerings are increasing and coffee is expected to taste just as good as last time.

Any time, any day of the week, across all locations, customers are always looking for a consistent, preferred taste they are craving for.



## A great coffee experience relies on high performance

Whether the coffee is served at your favorite c-store, bakery, work or at the gas station, the need for high-performing, fast, and reliable automatic coffee machines is growing.

As coffee consumption has become an integral part of daily routines, the reliability, ease of use, and output of these machines play a crucial role when satisfying consumers' needs in their everyday lives.



## Modern society is driven by convenience

Convenience makes happy coffee customers, especially during peak times. Customers expect quick and effortless access to their favorite brews – whether stopping by at a drive-thru, using mobile apps for pre-ordering, or making coffee from self-service machines, the convenience factor has become a vital aspect of the coffee-buying experience.

Wherever they are, busy consumers seek convenience without compromising on quality, taste, and experience.



## Rising costs and personnel shortages

Labour shortage disrupts your everyday business operations, as it becomes more challenging to find the staff required for the job.

Additionally, margins are under pressure, where rising costs from ingredients, energy, rent, interest rates, pose an obvious challenge to any coffee business. Inflation also leads to lower disposable income which may affect the customers willingness to consume beverages outside home.

... but  
there's a way  
to win



## Ensure convenience and uncompromising quality

In today's coffee business, customers want both convenience and consistent in-cup quality. It's not just about the drink itself; it's about an experience that smoothly fits into their busy lives while still delivering great taste.

Whether they're on bustling streets or working, people are looking for coffee that keeps up with their routines without compromising on taste. This presents an opportunity for every coffee business.

In a world where time is precious, the pursuit of convenience and quality reflects a modern way of living.



## Guarantee coffee experiences everyone can rely on

A great coffee experience is not just about the beans; it's also about the machine that must deliver, easily and consistently, if you want a loyal clientele. Because reliability isn't a mere feature; it's the backbone of customer confidence.

A high-performing and easy-to-operate, fully automatic coffee machine will help you meet these expectations and turn this into a great opportunity for your business.

In a world where consistency, personalized drinks, and shortage of staff are shaping the market trends, the synergy between great coffee and a reliable machine defines your commitment to customer satisfaction.

# A line of reliability and performance



# Whatever business you run the A line

fits in



## Hotel & restaurant

Serve your guests quality coffee they can rely on

Today, customers expect only the best from their coffee experience. They seek top convenience, and every little detail is important – in everything.

The A line's customizable modular systems and flexible configurations fit your guests' needs perfectly. With powerful technology and ease of use, whether attended or self-service, hotels and restaurants can get better reviews and build a loyal clientele. It also provides high in-cup quality while offering all types of coffee favorites – including a selection of lactose-free milk and vegan diets free of cross-contamination.



## C-store & coffee-to-go

Serve your customers coffee-to-go moments that last

In a competitive market, the demand for unwaveringly high in-cup quality coffee remains, even when served from a fully automatic coffee machine.

iQFlow™ technology in the A line guarantees consistent quality in each cup, strengthening your brand's reputation as both trusted and reliable. In the current market landscape, there's no room for bad coffee experiences, making the trustworthy and high-performing A line the optimal solution for your business.



## Coffee shop & bakery

When a coffee machine performs for you, you can perform for your customers

When customers visit your bakery, they seek more than just great coffee and delicious treats. They want an exceptional experience – from diverse beverage preferences to personalized service.

The A line's modular solutions tailor to your business, while iQFlow™ technology guarantees consistent quality. The barista can provide engaging and efficient service, thanks to easy operational use and user-friendly touch screen, which also help minimize waiting queues.



## Quick-service restaurant

In a fast-paced environment you need a fully automatic coffee machine

When working in a fast-paced environment, it's crucial to provide quick and efficient service to gradually build a loyal customer base over time.

That's where the A line comes into play. With our extensive experience in the quick-service restaurant industry, we offer top coffee solutions perfectly suited to match your business' speed and needs. Our user-friendly machines and advanced technology do not only save time but also make staff training, cleaning, menu changes, and seasonal promotions smoother.



## Coffee shop chain

Unleash your business potential with a reliable coffee partner

Standing out from the crowd while meeting the demands of both a well-informed and highly selective coffee clientele can pose a challenge. We're aware of your customers' quality expectations, and we know the importance of creating special coffee moments.

That's why we offer you the confidence to perfectly match individual taste preferences through our A line – no matter who operates it. The ability to personalize your menu using our large touch screens gives your offerings a unique touch, all while maintaining the desired quality standard.



## Workplace

Quality coffee at work is vital and motivating for employees

Besides ensuring in-cup quality, the A line machines are fully automatic, user-friendly and intuitive, ensuring that the focus remains on your business priorities.

Because it's not only about exceptional coffee – it's also about your communication and staying in touch. With Franke Digital Services, you can display personalized messages on the touch screen as often as you like. This way, you can improve your employees' coffee breaks, while inevitably boosting your business's overall performance.

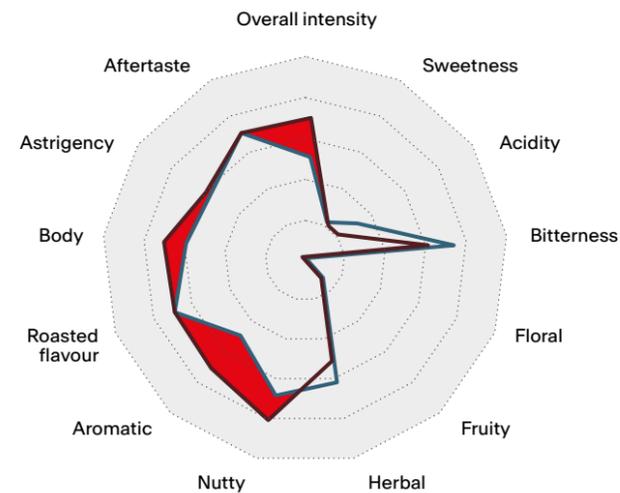
# Quality comes from within

## iQFlow™

For consistent quality in every cup

iQFlow™ is a unique technology from Franke that revolutionizes the traditional espresso extraction concept.

Taking coffee aroma from average to great, iQFlow™ ensures you get the most flavor from your coffee beans for optimized taste profiles.



- Espresso without iQFlow™
- Espresso with iQFlow™
- Flavor expansion with iQFlow™

### iQFlow™ – your ticket to flavor success

Great coffee taste is essential for great coffee moments. Keep your existing customers happy and win new coffee enthusiasts for your business by serving coffee that provides the best experience with highest quality aroma and taste, cup after cup.

### Your brand, your unique signature taste

iQFlow™ lets you create your own signature aromas and coffee taste profiles to enhance your brand identity and reflect the preferences of your coffee community. Customize menus and create unique recipes to apply across all machines and brand locations.

### Consistent, outstanding quality in every cup

Every cup of coffee your machines serve should be the best coffee experience your customers have ever had. iQFlow™ ensures your customers enjoy absolutely consistent coffee quality in every cup, every day, at every location you run.



## CleanMaster

Fully automatic cleaning system

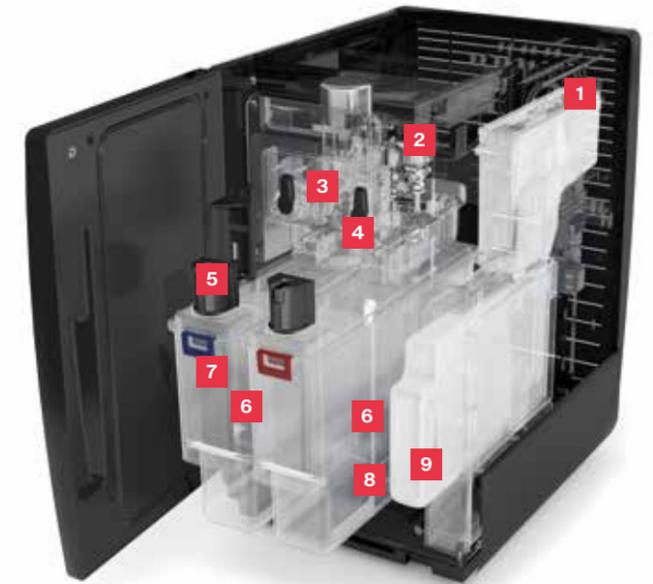
The Franke CleanMaster cleaning concept is nothing short of revolutionary. Once the cleaning process is started, the entire sequence is executed fully automatically and the machine switches to energy-saving mode once it has ended. While you take care of other things, CleanMaster ensures that the strictest hygiene standards are met at all times.

### Efficient cleaning process

- Fully automatic process with integrated cleaning cartridge for total convenience
- Safe and practical thanks to an integrated cleaning tank
- Highest level of cleanliness thanks to the Franke cleaning agents, especially developed for milk and coffee
- Conforms to HACCP

- 1 Cleaning tank
- 2 Pump module
- 3 Milk monitoring and empty signal
- 4 Cleaning mode switching
- 5 Safety adapter
- 6 Milk level monitoring
- 7 Container with docking system
- 8 Milk temperature measurements
- 9 Cleaning cartridge

### CleanMaster A1000



## EasyClean

Simple cleaning with advanced technology

Franke's EasyClean system and its proven advanced technology make it perfectly simple to clean your coffee machine. With minimal manual effort, you'll get the maximum and reliable hygienic result each time.

It is extremely easy and intuitive to use. By only adding the required dose of cleaning agents your machine is up and running within minutes, ensuring consistently great-tasting coffee all day long. EasyClean is the perfect way to keep customers happy and loyal.

## Milk system

Smart, integrated technologies

Franke's milk system makes owning a Franke coffee machine a pleasure. It's both extremely hygienic and practical to use with its hose-free docking system for the milk container.

The milk system gives you the option for choosing up to two milk varieties, while the integrated sensors for measuring the milk temperature and quantity keep the machine delivering high in-cup quality beverages.

## FoamMaster™

Take your milk foam to the next level

Whether stirred in or sipped from the top, every cup can be savored with the smooth mouthfeel of your perfectly prepared milk foam.

Our unique and proven FoamMaster™ technology is designed to allow the creamy texture of silky foam to subtly blend with the rich aromas of the freshly brewed coffee.

Furthermore, we have made it easy to avoid unnecessary waste and spillages with our cup recognition system. Our machines simply won't start to produce the drink until it's confirmed that a cup is in place.

FoamMaster™ is available for the whole A line.

## IndividualMilk Technology

Guarantee zero cross-contamination

Satisfy your customers by meeting the rising awareness of dairy and lactose allergies, and other dietary preferences.

Franke's **individualMilk** Technology ensures complete separation of different milk offerings from the cooling unit to the cup. It avoids cross-contamination between your plant-based, lactose free, and dairy-based milk options.



## Iced Coffee Module

Increase choice and expand opportunities

It's all about the moment when offering more choices for customers enhances your business opportunities. Franke's Iced Coffee Module expands the range of high in-cup quality beverages for seasonal offerings with deliciously refreshing, freshly brewed iced coffee. Served on its own or combined with milk, milk foam or syrups, your customers will enjoy the taste of full-flavor, freshly brewed, hot coffee, chilled just before it is dispensed into the cup. That's coffee competence at its very best!

And, to make life easier for you, the module is cleaned automatically as part of the coffee machine's cleaning process.

**Cleaning** Automatic

### Expanded choice

Iced coffee can be served alone as cold coffee or combined with milk, milk foam and/or syrup

**Compatibility** A600  
A800  
A1000  
S700  
SB1200



- 1** Consistently high quality iced coffee with iQFlow™
- 2** A whole range of new beverages can be prepared and dispensed with the new Iced Coffee Module
- 3** The Iced Coffee Module is positioned here instead of the powder dosing unit

## A touch of excellent control

Our touch screen operator panels offer an intuitive selection of beverages, attractive personalization options, fast order fulfilment, and striking advertisement placement options. Used together with our Franke Digital Services, you also benefit from enhanced flexibility, improved productivity insights, and the ability to control your beverage menus remotely.



### User-friendly

Give your service staff and customers a gift: the intuitive touch screens make beverage selection quick and easy for both served and self-service options.



### Innovative

Surprise your customers with seasonal drinks or local specialties. With Franke Digital Services, you can easily adapt your beverage menu remotely and across all your machine fleet.



### Tailor-made

Inspire your customers with beverage customization options and increase profitability in self-service areas.

The incredibly simple user guidance enables your customers to order a grande cappuccino with an extra shot of espresso plus strawberry flavoring, all by themselves. Your customers will get exactly the drink they want. And you will boost your profit through upselling, all at the same time.



### Multimedia

Draw attention to your most delicious drinks and at your point of sale. Images and videos – our displays let your advertisements shine.



## Unique cloud-based solutions

Franke offers you a range of Digital Services to make your business more agile and responsive, while also creating a unique customer experience. Connect your coffee machine fleet to our cloud solution for a clear overview of all information crucial to your business.



### Enhanced profits

Access your real-time commercial and operational data for the insights you need to drive sales performance and programs.



### Consistently high quality

Get the information you need to maintain high-level in-cup quality and consistency across locations and branches.



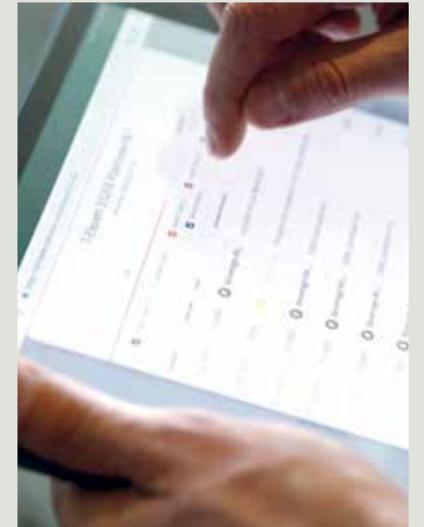
### Customizable user interface

Enhance your brand identity and simplify the beverage selection process.



### Centrally managed

Manage your entire fleet of coffee machines remotely, including menu modifications and seasonal beverage offerings.



## Empowering the success of your business

Achieve your goals together with us. Our years of experience working within the coffee industry and supporting businesses like yours means we provide advanced coffee solutions that meet your specific needs, today, and for years to come.



### Keep coffee flowing

Save time and reduce on-site support with remote machine health checks and software updates.



### Better, safer experience

Enhance your responsiveness to your customers' and employees' needs and expectations by connecting your coffee machine to our cloud solution.



### Digital Signage

When you have your customer's full attention, use that moment to communicate via the coffee machine screen. Promote additional products or keep your local communities informed.



### Touchless ordering

Let customers choose their beverage by using their cell phones for fast, completely contactless, and hygienic ordering. With a QR code on the coffee machine display, your guests can order directly from their smartphone without the need of installing an app.

# A300

## Big impact, small footprint

Looking for a professional coffee machine to fit into small spaces? You've found it. With its intuitive, easy-to-use touch screen and consistent in-cup quality, our A300 provides a premium coffee experience in the most compact format.

So, whether you're serving customers in a bakery, a small restaurant or employees in an office, this model has you covered. And there's more – you can always rely on the A300 to deliver an excellent cup of coffee for both served and self-service options.

The A300 delivers high in-cup quality. After all, a limited space should never get in the way of a good cup of coffee.

- 1 Up to 2 precision grinders with durable ceramic grinding disks
- 2 Interactive 8" touch screen guiding the user intuitively and efficiently through the drink selection
- 3 FoamMaster™ for a barista-quality milk foam, unique for a machine of this size
- 4 Patented, integrated and fully automatic descaling system guarantees the best in-cup quality
- 5 Patented heating cartridge system to set different temperature levels per beverage (coffee, tea or powder)



<b>Daily capacity</b>	up to 80 cups
<b>Interface</b>	8" touch screen
<b>Cleaning system</b>	EasyClean
<b>Standard milk system</b>	
<b>FoamMaster™</b>	
<b>Ready for Franke Digital Services</b>	✓
<b>Colors</b>	■



# A400

## Premium everywhere

Whether you're serving coffee in a specialty coffee shop, a hotel or a restaurant, the A400 can handle every situation with ease.

This compact but premium coffee machine comes with an automatic cleaning system and interactive touch screen which can be configured to your needs. Thus, it is easy to operate for everyone who uses it.

And with options like our FoamMaster™ allowing you to prepare the perfect hot or cold foam, you can create a wide range of drinks that go above and beyond expectations.

- 1 Up to 2 precision grinders with durable ceramic grinding disks
- 2 Interactive 8" touch screen guiding the user intuitively and efficiently through drink selection
- 3 FoamMaster™ for milk foam the way a barista would make it
- 4 Patented brewing unit, removable from the front
- 5 CleanMaster fully automatic cleaning process meets highest hygiene standards



<b>Daily capacity</b>	up to 100 cups
<b>Interface</b>	8" touch screen
<b>Cleaning system</b>	CleanMaster EasyClean
<b>Standard milk system</b>	
<b>FoamMaster™</b>	
<b>Ready for Franke Digital Services</b>	✓
<b>Colors</b>	■ ■

# A600

## A crowd pleaser for perfect coffee

Be it thirsty customers storming into a cafe or hotel guests who prefer making their own coffee, the A600 can handle large groups of customers while producing a wide variety of premium drinks.

Featuring optional technologies like iQFlow™ and FoamMaster™ – alongside our easy-to-use interactive touch screen – both baristas and customers can make any coffee they wish: with a machine that knows how to get the most out of its coffee beans.

Opt to include the fully automatic cleaning system, and you can be sure your A600 meets the strictest hygiene standards – giving you more time to focus on providing the best customer service possible.

- 1** Up to 2 precision grinders with durable ceramic grinding disks
- 2** Interactive 8" touch screen guiding the user intuitively and efficiently through drink selection
- 3** Flavor Station with up to three flavors
- 4** FoamMaster™ for milk foam the way a barista would make it
- 5** Patented brewing unit, removable from the front
- 6** Combined spout configured to automatically adjust to your drinks menu
- 7** CleanMaster fully automatic cleaning process meets highest hygiene standards



<b>Daily capacity</b>	up to 150 cups
<b>Interface</b>	8" touch screen
<b>Cleaning system</b>	CleanMaster EasyClean
<b>Standard milk system FoamMaster™</b>	
<b>Flavors</b>	
<b>iQFlow™</b>	✓
<b>Iced Coffee Module compatible</b>	✓
<b>Ready for Franke Digital Services</b>	✓
<b>Colors</b>	

# A800

## Limitless performance

Hundreds of different coffee orders, each and every one made to the same high standard? It's easy with the A800, whose large, intuitive touch screen can be configured to your expectations, providing full flexibility for everyone in your team who uses it.

Add the integrated FoamMaster™ and optional iQFlow™ – as well as the choice of three coffee bean varieties – and make every customer experience unique and memorable. And, thanks to its three-boiler system, the A800 is the ultimate multitasker: preparing coffee for one customer, making a cup of tea for another and foaming milk. All at once, enabling your staff to serve customers promptly and continuously.

- 1** Up to 3 precision grinders with long-lasting ceramic grinding disks
- 2** Interactive 10.4" touch screen guiding the user intuitively and efficiently through drink selection
- 3** Flavor Station with up to three flavors
- 4** FoamMaster™ for milk foam the way a barista would make it
- 5** Patented brewing unit, removable from the front
- 6** Combined spout configured to automatically adjust to your drinks menu
- 7** 3 separate high-performance boilers



<b>Daily capacity</b>	up to 250 cups
<b>Interface</b>	10.4" touch screen
<b>Cleaning system</b>	EasyClean
<b>FoamMaster™</b>	
<b>Flavors</b>	
<b>iQFlow™</b>	✓
<b>Iced Coffee Module compatible</b>	✓
<b>Ready for Franke Digital Services</b>	✓
<b>Colors</b>	

# A1000

## Indulgence with every cup

Whatever coffee beverage your discerning customers crave, the A1000 delivers it in the finest quality. Coffee, milk foam, aroma. This fully automatic all-rounder combines our extensive expertise, experience, and innovative spirit to prepare large quantities of coffee and milk drinks of all kinds.

With integrated features like FoamMaster™ and iQFlow™, the possibilities are endless. And with the optional Flavor Station, you can select from a range of six flavors for aromatized beverages. The large, individually configurable touch screen provides maximum flexibility and ease of operation. Additionally, the integrated fully automatic CleanMaster cleaning system ensures perfect hygiene.

- 1 Up to 3 precision grinders with long-lasting ceramic grinding disks
- 2 Interactive 10.4" touch screen guiding the user intuitively and efficiently through drink selection
- 3 Flavor Station with up to six flavors
- 4 FoamMaster™ for milk foam the way a barista would make it
- 5 Patented brewing unit, removable from the front
- 6 Combined spout configured to automatically adjust to your drinks menu
- 7 3 separate high-performance boilers
- 8 Up to two milk types with two parallel cooling circuits
- 9 CleanMaster fully automatic cleaning process meets highest hygiene standards



Daily capacity	up to 300 cups
Interface	10.4" touch screen
Cleaning system	CleanMaster
FoamMaster™	
Flavors	
iQFlow™	✓
Iced Coffee Module compatible	✓
Ready for Franke Digital Services	✓
Colors	■ □

# S700

## Inspiration for creativity

Would you like to create memorable and individualized experiences for your customers while providing the highest in-cup quality? The S700 is the answer: It merges the convenience and intelligence of a fully automatic machine with the passion and creativity of a two-step machine.

Our S700 is here to help baristas unleash their full creative potential thanks to its ground-breaking iQFlow™ technology, ability to produce 160 espressos an hour, and three-boiler system to meet all your steam and foam requirements.

So, if you're looking for the best mix of human creativity, coffee competence, passion, and advanced coffee machine technology, turn to the S700.

- 1 Two grinders for a wider range of coffee beans
- 2 Interactive 8" touch screen guiding the user intuitively and efficiently through drink selection
- 3 Patented brewing unit, removable from the front
- 4 Three-boiler system for endless steam and foam
- 5 Large radius of action and robust design, integrated temperature sensor for the perfect foam
- 6 The steam wand can support your manual milk frothing process or it can foam milk fully automatically



Daily capacity	up to 250 cups
Interface	8" touch screen
iQFlow™	✓
Iced Coffee Module compatible	✓
Steam wand	Autosteam or Autosteam Pro
Ready for Franke Digital Services	✓
Colors	■ □

# SB1200

## Maximum flexibility, minimum effort

With our game-changing and versatile Specialty Beverage Station, it's all about the moment when leading technology helps you take customer satisfaction to a whole new level.

Our SB1200 offers maximum choice and modularity, fitting into any customer environment. And for even greater flexibility, the SB1200 is available as Twin solution to double your capacity. Featuring a vast variety of beverages – from espresso-based drinks to iced coffee, cold brew, and flavored drinks – the SB1200 presents an exciting opportunity to exceed customer expectations and boost your business.

Unique to Franke, the Specialty Beverage Station SB1200 allows that beverages with dairy milk and vegan alternatives can be produced guaranteed free of cross-contamination with our individualMilk Technology. Our state-of-the-art iQFlow™ technology is integrated as a standard feature and the SB1200's intuitive 12.1" touch screen enables your customers to quickly and easily serve themselves delicious hot and cold beverages on demand. All this is further enhanced with the fully automatic CleanMaster cleaning system, designed to ensure optimal hygiene with minimum effort.

- 1 Two grinders** for a wider range of coffee beans
- 2 The interactive 12.1" touch screen** guides the customer to their choice of beverage using realistic photos of the beverages and a step-by-step selection process
- 3 All-in-one spout** delivering all beverages, including hot water
- 4 FoamMaster™** for milk foam the way a barista would make it
- 5 Patented brewing unit**, removable from the front



<b>Daily capacity</b>	up to 250 cups
<b>Interface</b>	12.1" touch screen
<b>Cleaning system</b>	CleanMaster
<b>FoamMaster™</b>	
<b>Flavors</b>	
<b>Cold Media</b>	Up to 40 l
<b>iQFlow™</b>	✓
<b>Iced Coffee Module compatible</b>	✓
<b>Ready for Franke Digital Services</b>	✓

Franke's Specialty Beverage Station is delivered without cabinetry. Furniture must be sourced separately.



For even greater flexibility, also available as Twin solution



# Ideal customization

Explore our add-on units

## KE200 (4 l)



Cooling unit (4 l), lockable  
Suitable for small to medium capacity needs  
Manual cleaning

## SU05 (5 l)



Cooling unit in product design (5 l), lockable  
Perfect hygiene:  
Intelligent milk hose coupling for contact-less filling  
Message appears on display when refill is required

## SU03 (3 l)



Compact, 3 l milk capacity  
Expand functionality of the SU03 cooling unit with optional, integrated accounting system  
Message appears on display when refill is required  
Perfect hygiene:  
Intelligent milk hose coupling for contactless filling

## UC09 (9 l)



Cooling unit (9 l), lockable  
Suitable as machine base (use in quick service restaurants or convenience stores)  
Suitable for medium capacity needs where counter space is limited

## SU12 (12 l)



Cooling unit in product design (12 l), lockable  
Perfect hygiene:  
Intelligent milk hose coupling for contactless filling  
Message appears on display when refill is required

## UT12 (12 l)



Cooling unit in product design (12 l), lockable  
Perfect hygiene:  
Intelligent milk hose coupling for contactless filling  
Message appears on display when refill is required  
Assembly possible under the counter, directly below the coffee machine

## Accounting system



Can be used for various payment systems, e.g. coins, cards  
Perfectly suited for public/internal vending  
Casing version as add-on-unit  
Compact accounting housing

## Cup warmer



In the modern, A line design  
Preheating for up to 120 cups, glasses and saucers  
Four heatable storage shelves made of brushed stainless steel  
Built-in thermostat for consistent temperature

## SU12 Twin (12 l)



One cooling unit serves two coffee machines with milk  
Cooling unit in product design (12 l), lockable  
Perfect hygiene:  
Intelligent milk hose coupling for contactless filling  
Message appears on display when refill is required

## UT40 (40 l, 4 x 10 l)



Increased capacity, up to 40 liters  
1-4 Media Pump Modules for milk, cold brew, or other requested media  
Message appears when refilling is needed  
Plug-in connectors (CMB)

## Flavor Station



Automatic dosing station for three or six flavor syrups, lockable  
Can also be stocked with spirits

## UT Flavor Station



Automatic dosing station for three or six flavor syrups  
Can also be stocked with spirits  
Space-saving  
Simplified handling of bottles

# Service for satisfied

# customers

Franke leads the way with its products, competent and friendly service, and customer support. Our highly trained experts make true and enjoyable coffee moments a reality for you. Our comprehensive range of services minimizes operating costs and maximizes coffee machine performance.

From the day your coffee machines are produced and delivered, our customer service team is by your side to provide advice and support whenever you need it. Our in-house training center provides education for technicians and service staff according to clearly defined standards and processes so that you can always be confident that only a specialist is performing your machine's maintenance.

### Comprehensive range of services

Regular maintenance of wear and tear components enables us to guarantee that your coffee machine will continue to operate reliably. We offer:

- Service contracts that include maintenance enable you to plan and monitor costs in the long-term.
- Cleaning agent and hygiene treatment product subscriptions promote cost-effective purchasing and assure reliable availability for your needs.
- Technical consultations are available by contacting our call-center staff, who are ready to promptly and competently provide solutions to your issues.
- Enjoy consistent, optimal flavor and taste after our team calibrated the water filter according to your specific water profile.

### Holistic customer service

Our customer service staff assures all critical elements before you put your machine into use – from planning the installation and coordinating logistics, to determining the recipes for your individual coffee- and milk-based drinks.

### Authorized service partners worldwide

Our service doesn't stop at installation. We will be by your side as your reliable partner over the entire life cycle of your machine. We provide this service guarantee in cooperation with our authorized service partners around the globe in over 80 countries.



# Franke for Franke

Ensure your customers continue to enjoy outstanding coffee experiences by taking good care of your coffee machine. Regular and reliable treatment with Franke's cleaning and descaling supplies extends the life of your machine and maintains the optimal condition for consistent coffee quality.

Optimal protection for your coffee machine: Original Franke cleaning agents and cartridges are precisely tailored to our coffee machines. Franke also defines specific water filter systems for optimal machine performance.





# OUR PROMISE

At Franke, we're unwavering in our pursuit of crafting unique solutions and services that empower you to consistently create quality coffee moments that aren't just remembered, they're personal.

Moments you'd want to experience again.  
And again.

That's why our promise can be distilled into a single cup of coffee: the next one. To us, that's always the one that matters the most. Because if it's consistent in quality and taste, we promise it'll work wonders for your business.

